

# FAQ's

## 1. What is a Curly Cut?

A curly cut is a customized haircut that is performed on your hair BEFORE your head gets to the shampoo bowl. Your cleanse, condition, and style are completed AFTER the cut.

## 2. Do you always cut curls dry?

Typically most curly cuts are performed on dry hair. However, there are no 'rules' in art and hair! It will be dependent on what the best decision is, based on the individual needs of each guest in the chair.

## 3. How do I prepare for my Customized Curly Cut?

Kindly arrive for your appointment with your hair down, not pulled back with any ties or clips, and with minimal product if possible. This will enable us to see the true personality of your waves/curls in their most natural state. *Please note that by arriving with any of the above may result in your service being rescheduled for a later date.*

## 4. What is the best way to tame frizz?

Water is always going to be your best friend when it comes to taming frizz. Getting your hair properly hydrated by making sure to give it enough water on the inside is your first step with taming frizz.

## 5. How can I get enough water inside my hair?

Removing any build-up you may have on your hair strands will be your first step to this. Once properly clarified, using a silicone-free conditioner to soften the hair cuticle will help to encourage more water into your hair. It will be more about using the conditioner to work the water into your hair strands and less about the amount of conditioner you use, or how long you let the conditioner "sit" on your hair.

Mantra: Less conditioner, more water

## 6. How can I refresh my curls without doing a full wash routine?

Fill a spray water bottle with water and your favourite silicone-free conditioner. The consistency should be similar to skim milk or almond milk. Use this potion to dampen your curls. Add more products if desired or necessary.

Air dry or Diffuse.

## 7. How long will it take my curls to get more hydrated?

Everyone's journey is different so this will vary for each individual. Discipline, Intention, and Commitment will play a big part in helping you to achieve your hydration goals.

**8. Where can I find your prices?**

You will not find separate prices for individual services. Prices are charged based on the time scheduled for your appointment at the current rate of \$70/hour.

**9. Why do you charge an hourly rate?**

As each individual guest's hair goals are different, an hourly rate allows us to schedule the appropriate time required for each person's service based on what their specific hair desires and goals are.

**10. How will I know how much time will be scheduled for my appointment?**

Once you submit the online form, we will review and send you a time quote and a price quote based on the information you share with us surrounding what your hair goals are.

**11. What happens if my appointment time goes past what was quoted?**

If we go over the time you were quoted for your appointment, you will not be charged for any extra time on your appointment day. However, additional time may need to be added for any future appointments which we will happily discuss with you at the end of your scheduled appointment.

**12. How can I book an appointment?**

To request an appointment, please email [book.momosheadspace@gmail.com](mailto:book.momosheadspace@gmail.com). Kindly allow 48-72 hours for a response.